# **Case Study**





Property Operations & Maintenance



Project Duration: Dedicated Team (Ongoing)



## Project Overview

Leonardo247 is an end-to-end property management platform that unifies maintenance tracking, vendor management, and workflow coordination within a single dashboard. Designed for global scalability, it enables seamless communication, requisition tracking, and data-driven insights, ultimately boosting operational efficiency and tenant satisfaction.

## **Business Challenges**

- Leonardo247's software pipeline was slowed by disconnected teams and under-resourced delivery cycles.
- Multiple vendors, poor coordination, and lack of documentation led to **delays**, **missed targets**, **and mounting technical debt**.
- The absence of structured project planning and requirements gathering caused misaligned releases and delivery friction.
- Critical features were delayed due to inconsistent workflows and unclear communication.

## Solutions Delivered

- Techverx introduced agile best practices and improved multi-team coordination. This aligned delivery teams and improved planning, visibility, and execution.
- Senior engineers performed a **deep code and system audit** to identify bottlenecks and restructure the core.
- Legacy systems were stabilized while enabling faster delivery of new features.
- Clear documentation and QA processes were implemented to reduce ambiguity and delivery risk.

#### **Results & Impact**

- 80% Performance Boost
- 30% Increase in Successful Onboarding
- **50%** Higher Customer Retention

#### Conclusion

 Techverx helped Leonardo247 transform into a scalable, stable, and efficient property tech platform—setting a new benchmark in the industry.